

BOARD REPORT



JULY/ AUGUST 2026

MEANINGFUL DAY SERVICES



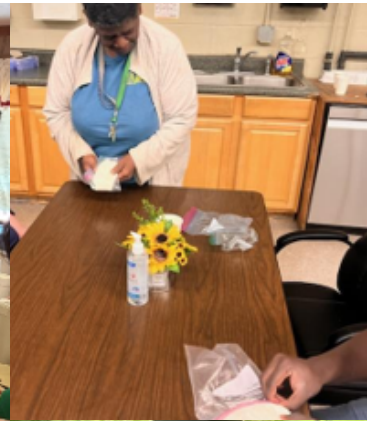
Alamance:

Core Value: Responsibility

Participants enjoyed several community outings this month, including trips to the movies, a Burlington Sock Puppets baseball game, and the zoo. Upcoming outings are planned to Red Robin, Hibachi Grill, and Four Seasons Mall. The garden continues to thrive, with participants successfully growing tomatoes, red peppers, watermelon, cabbage, and kale. In addition to caring for the garden, participants and staff were able to enjoy the fruits of their labor by making fresh tomato sandwiches using tomatoes harvested from the garden.

Orange:

Participants enjoyed a variety of engaging community and recreational activities throughout the month. They shared lunch at the park, where they spent time outdoors socializing with peers and enjoying the warm weather. Another outing included a visit to McDonald's for coffee and conversation, providing valuable opportunities to connect with the community and practice social skills. Participants also had fun making homemade ice cream, taking part in the preparation process and enjoying the finished treat together. Additionally, they attended a movie outing to see Spider-Man, enjoying the entertainment experience and discussing their favorite parts of the film with peers and staff afterward.



Safety/Accessibility:

Facility safety inspections are conducted daily by both participants and staff to help ensure a safe and accessible environment for everyone. Participants and staff are encouraged to promptly notify the Safety Coordinator of any concerns within the building by utilizing MaintainX to report maintenance issues and safety-related needs. This process helps ensure that repairs and corrective actions are addressed in a timely manner. During this reporting period, the Maintenance Coordinator installed floors at the Hillsborough location in both the copier room and the small conference room, enhancing the functionality and accessibility of these spaces. Staff remain committed to maintaining a safe, welcoming, and well-maintained environment that supports participant health, safety, and success.

Randolph:

Participants and staff celebrated Independence Day with a cookout on July 1, during which participants helped prepare a cake for everyone to enjoy. On July 21, participants took part in a Bake-Off competition, working in two teams to make a boxed cake from start to finish. They followed baking instructions, measured ingredients, mixed batter, and decorated their cakes while staff provided supervision and support. Participants also enjoyed several community outings throughout the month, including trips to McDonald's and lunch at the park. Upcoming outings include mini golf, Lake Brandt, the Greensboro Science Center, and Goodwill, providing additional opportunities for recreation, socialization, and community engagement.



Transition Services

what a summer!



Project SEARCH

As we wrap up the summer and transition into the new school year, we have several exciting updates from Project SEARCH.

In July, our team attended the Project SEARCH National Conference in St. Louis. Thank you to EIPD for providing the funding that made this opportunity possible. The conference allowed our staff to collaborate with other Project SEARCH programs from across the country, share ideas, and learn new strategies that we are excited to bring back and implement in our local programs.

We are also celebrating the success of our recent graduates. Three graduates have been working throughout the summer and have successfully stabilized in their positions, now working independently on the job. We even had a little celebration with our graduate who works at Woody's BBQ and he invited all of his Project Search peeps! An additional three graduates will begin employment during the last week of August.

We are excited to welcome our new 2026-2027 Project SEARCH cohort, with a total of 15 interns across our program sites. Duke Regional welcomed interns at the beginning of August, while Alamance Regional Medical Center and the UNC Dental School will begin their school year during the last week of August.

We look forward to another successful year of supporting interns as they develop skills, gain experience, and work toward competitive employment outcomes.



Project | SEARCH®



Pre-ETS



July and August were packed with summer opportunities for our students, including camps and internships!

This summer, we hosted camps at Voyager Academy, the OE Hillsborough office, Impact Alamance, and the Chatham County Library. Students spent time building employability skills, exploring careers, and getting out into the community to learn through real-world experiences. We also had 15 interns participate this summer, making it our largest internship group ever! Students completed either 6-hour or 30-hour internship experiences and gained valuable workplace skills and confidence.

We partnered with a variety of community businesses and organizations to provide internship opportunities, including the Library, Habitat ReStore, Elon University, Bargains4You, Lowe's Foods, and many others. We are grateful for these partnerships and the opportunities they provide for our students.

As summer wraps up, we are shifting our focus to the new school year. All of our charter schools have already started, and public schools will begin during the last week of August.

Here's to a great summer and a successful start to the school year!



COMMUNITY TEAM

EIPD Services:

The Community Team has made significant progress over the past two months. We have successfully placed six individuals in employment with UNC Dining Hall, Elon Dining Hall, Michaels, and Bojangles. Referrals in Randolph and Montgomery Counties have also increased compared to previous years, averaging at least two referrals per month.

We are excited to announce that our vacant Employment Specialist position has been filled. Our new team member is enthusiastic and looking forward to getting started. Moving forward, the Community Team will continue working to rebuild and maintain positive relationships with EIPD offices, employers, families, and community partners while expanding employment opportunities and supporting individuals in reaching their goals. The two most recent program reviews were outstanding, with the Durham/Chapel Hill unit managers providing highly positive feedback and recognizing the exceptional work being done since Lyn assumed leadership as Vocational Services Manager.

Retention Services:

Things are going very well in Retention Services. All clients have maintained their current employment during this quarter, and no clients have lost their jobs.

The retention team continues to meet regularly with clients to provide the support they need to be successful at work and maintain their positions. We completed evaluations for four clients, and all of them met their employers' expectations. Two clients received raises, and employers continue to share positive feedback about their work performance, reliability, and strong work ethic.

We also received two referrals from the MCO for long-term support services. Both clients completed the intake process and are now receiving ongoing support.

The team will continue meeting with clients and employers on a regular basis. During employer visits, we also ask about any job openings that may be a good fit for individuals on our EIPD caseload. Overall, clients are doing well, employers are satisfied, and retention outcomes remain strong.



HUMAN RESOURCES

Open positions at the Hillsborough site and within the Pre-ETS Department have been recently filled. HR continues to focus on recruiting for the Facility DSP Department as referrals for new clients are received, ensuring staffing needs can be addressed as program enrollment increases. HR is also working to fill contracted positions at several of our SCD locations to support ongoing program staffing needs.

Annual performance reviews are currently being conducted for all staff, including SCD employees, through the UKG platform. HR is also working within the Relias LMS to establish a schedule of monthly trainings for employees. This approach will help ensure staff complete the required annual training while providing a more consistent and manageable training process throughout the year.

Department	Current Staff	Turnover Rate	Avg. Years of Service
Corporate	6	0%	6.4
Facility DSPs	26	6%	6.3
Community DSPs	11	0%	7.2
Pre-ETS	16	0%	2.4
CCA/Production	15	0%	5.8
SCD	52	0%	8.2



SERVICE CONTRACT DIVISION

The General Services Administration New National base-year Custodial and Related Services Contract was signed and awarded to OE Enterprises on August 3, 2026, covering seven federal courthouses throughout Eastern North Carolina.

The new contract incorporates several significant changes, including:

- The National Institute for the Blind (NIB) Mandatory Product Purchasing requirement.
- Scope of Work reduced service frequencies.
- Centralized trash collection.